

CVS Caremark: Unmatched access, savings and care

Powerful connections
for powerful results



There's no one-size-fits-all solution to pharmacy benefits. With CVS Caremark, you get a trusted partner that continues to innovate and optimize plan design and care management to better support each customer, on their terms. How? We connect with providers, pharmacists, and members to help lower overall health care costs without compromise. And through our scale, expertise and negotiating power, clients can achieve low drug trend and net cost.

As part of CVS Health, our integrated touch points – in the community, in the home, virtually – enable us to support your unique goals. **Because it's our powerful connections that make the difference.** They allow us to use real-time data to analyze trends, identify opportunities and provide solutions to meaningfully impact cost, outcomes and experience.

Savings for members, benefits for clients

<\$9

out-of-pocket cost for an average member's 30-day supply, reducing patient costs at the pharmacy counter for the sixth straight year¹

69.5%

of members spent less than \$100 out of pocket on prescriptions¹

90%

of drugs dispensed are generic²

13.5%

cost reduction on average for insulin today, relative to what members paid four years ago¹

96%

member satisfaction rate³

98%

client retention rate reflecting client trust and ongoing satisfaction⁴



reimbursement rates for independent pharmacies than larger chains, including CVS Pharmacy⁵

98%

of all rebates passed back to our clients⁶

>97%

of members who live in rural areas have access to an in-network pharmacy within 15 miles of their home⁷

68K

network pharmacies nationwide



CVS Caremark offers unmatched access, savings and care that adds up to a whole lot more value.



For more information, visit business.caremark.com

1. CVS Health 2022 Drug Trend Report.
2. <https://www.fda.gov/drugs/news-events-human-drugs/generic-drug-approval-process>. Accessed February 1, 2024.
3. Member Experience Survey - CVS Caremark, 2022. (P1012460822)
4. Full Year 2022 Overall Client Satisfaction with CVS Caremark for total book of business - Top-Three Box (Percent Satisfied or better on a five-point scale) = 98%. (P1013960223)
5. [https://www.senate.mn/committees/2021-2022/3095_Committee_on_Health_and_Human_Services_Finance_and_Policy/Article%20-%20PBMs%20favor%20their%20own%20pharmacies%20in%20the%20Florida%20Medicaid%20program%20-%20STAT%20News%20\(1\).pdf](https://www.senate.mn/committees/2021-2022/3095_Committee_on_Health_and_Human_Services_Finance_and_Policy/Article%20-%20PBMs%20favor%20their%20own%20pharmacies%20in%20the%20Florida%20Medicaid%20program%20-%20STAT%20News%20(1).pdf). Accessed January 24, 2024.
6. <https://www.drugchannels.net/2023/12/surprising-data-on-employer-pbm-rebate.html>. Accessed January 24, 2024.
7. <https://www.cms.gov/Medicare/Prescription-Drug-Coverage/PrescriptionDrugCovContra/Downloads/PCSP-Key-Results-Report-Final-v04302015.pdf> (pg 5) Accessed January 24, 2024.

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The source for data in this document is CVS Health Enterprise Analytics, unless otherwise noted.

Savings will vary based upon a variety of factors including things such as plan design, demographics and programs implemented by the plan.

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