

**CVS SPECIALTY** 

# **Pulmonary Arterial** Hypertension **Patient Journey**

CVS Specialty's CareTeam approach supports patients with Pulmonary Arterial Hypertension (PAH) every step of the way during their therapy journey. Facilitated by digital connectivity, our holistic approach maximizes patient wellness and functioning.



#### Members start their drug therapy

Prescription status updates via email and text, at the time of prescribing



### **Provider sends** initial prescription to CVS Specialty

In-home support\*

Trained PAH field nurse visits to review

Referral goes directly to PAH CareTeam



#### **Benefits verification**

PAH benefits verification team reviews insurance benefits and contacts the provider if necessary

**Setting up shipments** 

Patients can choose delivery

to home, doctor's office or any

at any CVS Pharmacy location

other location; or opt to pick up

#### **REORDER PROCESS**

#### **Provider coordination**

Nursing and pharmacy patient co-management ensures understanding of PAH therapy and coordinates with providers, including collecting clinical data for Risk Evaluation and Mitigation Strategy requirements



## **Improved patient** engagement and care

patients with care and support, educating and empowering them for medication independence and improved quality of life



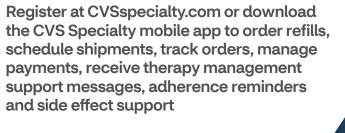
### **Education and advocacy** PAH-specific education materials

are available via print or web. PAH advocacy program connects patients to community and foundation resources. Social network facilitates connections with others living with PAH



schedule shipments, track orders, manage payments, receive therapy management support messages, adherence reminders and side effect support









A member of the PAH CareTeam contacts the patient to review the new medication(s), take a brief medical history, and answer questions

