



Members start their drug therapy

Prescription status updates via email and text, at the time of prescribing



Provider sends initial prescription to CVS Specialty

Referral goes directly to PAH CareTeam



Benefits verification

PAH benefits verification team reviews insurance benefits and contacts the provider if necessary



REORDER PROCESS

Provider coordination

Nursing and pharmacy patient co-management ensures understanding of PAH therapy and coordinates with providers, including collecting clinical data for Risk Evaluation and Mitigation Strategy requirements



Setting up shipments

Patients can choose delivery to home, doctor's office or any other location; or opt to pick up at any CVS Pharmacy location



CVS SPECIALTY Pulmonary Arterial Hypertension Patient Journey

CVS Specialty's CareTeam approach supports patients with Pulmonary Arterial Hypertension (PAH) every step of the way during their therapy journey. Facilitated by digital connectivity, our holistic approach maximizes patient wellness and functioning.

Improved patient engagement and care

Holistic approach surrounds PAH patients with care and support, educating and empowering them for medication independence and improved quality of life



Digital tools

Register at CVSspecialty.com or download the CVS Specialty mobile app to order refills, schedule shipments, track orders, manage payments, receive therapy management support messages, adherence reminders and side effect support



In-home support*

Trained PAH field nurse visits to review and explain how to self-administer certain injected and infused medications, with patient and caregiver(s)



Education and advocacy

PAH-specific education materials are available via print or web. PAH advocacy program connects patients to community and foundation resources. Social network facilitates connections with others living with PAH



Clinical assessment

A member of the PAH CareTeam contacts the patient to review the new medication(s), take a brief medical history, and answer questions

